Multi-Factor Authentication (MFA) – How to Register

Multi-Factor Authentication (MFA) is an enhanced logon authentication security process that enables a more secure way to validate a user's identity, prior to accessing sensitive applications or data.

MFA ensures the user accessing Delta information is who they say they are.

To verify identity, an authentication request or passcode will be sent via smartphone, tablet, mobile phone, or landline. A response to the request is required to access the application

Getting Started

(Note: This is best done from a computer or a device other than the device being registered)
Step 1: Log Into Alumni Deltanet
Step 2: Go to "Password Reset" (within the HR Information box)
Step 3: Select **Click here to Register for Multi-Factor Authentication > SIGN IN > Continue** to launch the MFA wizard.

Delta Login Self-Service

Welcome

Accounts & Security

Delta ID

Click Here To Change Password

Click Here To Register Multi-Factor Authentication

Personal Information

Manager

Email   Cube
                               No Record Found

Work Phone   Mobile Phone
No Record Found   No Record Found

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STEP 3
Click on "Register For Multi-Factor Authentication" once again

Delta Login Self-Service

Multi-Factor Authentication (MFA) Registration

MFA is an enhanced logon authentication security process that enables a more secure way to validate a user's identity.

After your device is registered for MFA, you will need to have it handy and respond to the prompt when accessing sensitive applications or data.

CANCEL   CONTINUE

MFA Registration Instruction | MFA Deltanet Page

STEP 4
- Click "CONTINUE"

Delta Login Self-Service

Authentication Method Selection

Select the method you would like to use to register.

Mobile/Tablet PingID App   SMS/Text   Voice Code

Close   NEXT

STEP 5
- Pick one of the following options:
1. Mobile/Tablet
2. SMS/Text
3. Voice Code
- Click "NEXT"

SUPPORTED DEVICES

| Mobile/Tablet PingID App:	SMS/Text:	Voice
Password-less verification even when Wi-Fi is not available	Verification via text	Verification via phone call
• Smartphone • Tablet	• Smartphone • Mobile Phone	• Smartphone • Mobile Phone • Landline

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Mobile/Tablet PingID App:

Please keep in mind, if you choose to register with this option you must first download the PingID App before completing the following steps.
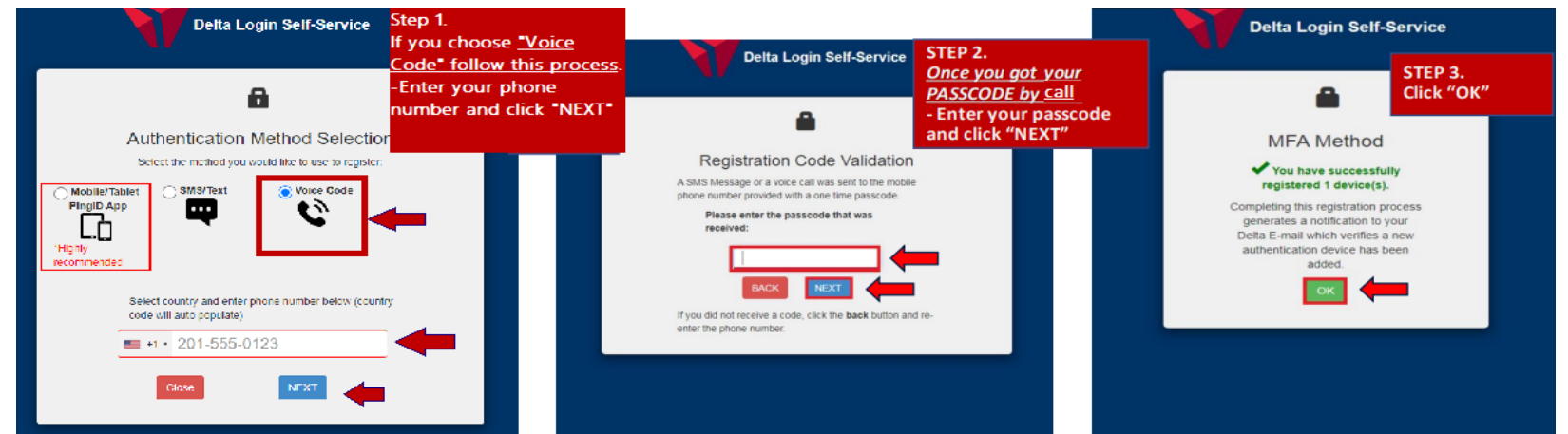a. For Apple devices, click here
b. For Android devices, click here

SMS / Text:
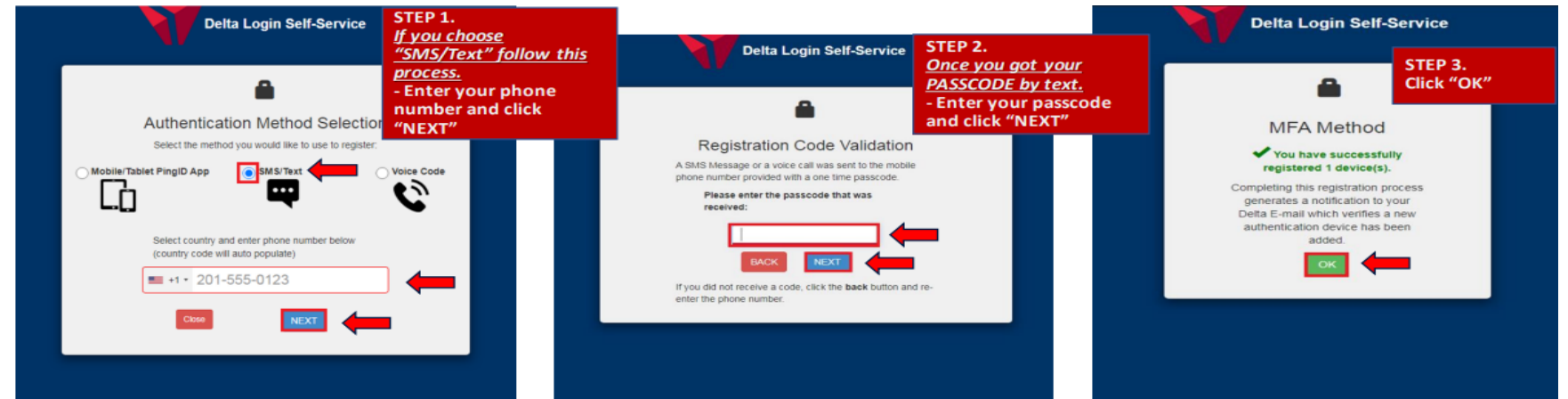
Voice:

Important Things to Keep in Mind With MFA

- The PingID App is the preferred method for MFA registration
  - If you change your phone number you will still be able to utilize the PingID App.
  - You can register multiple devices for the PingID app; that way if you lose or exchange one device, you can still authenticate utilizing the additional registered devices.
- Try to register for your MFA utilizing more than one method
  - If you choose not to register multiple devices utilizing the PingID App, it is best to register for more than one method. Many individuals lose their devices or change their phone numbers, and in turn are unable to access their account. To prevent this, having multiple methods to authenticate yourself is ideal.
- If you require support with this process, please contact the IT Help Desk.
  - Chat with IT for Technical Support, here
  - Call 1-404-714-4357 (HELP) or Toll Free 1-888-714-0529 (US, Canada, & US Territories)
- Please keep in mind providing your Deltanet login information to ANYONE is a violation of company policy, and compromises Delta's security. Continued violation of Delta's Information Security policies could result in the revocation of ones pass privileges.
- Having MFA set up means that when you call the IT Service Desk they can authenticate you with your chosen MFA method, vs having to be called back.
- Having your MFA set up can save you a phone call to IT when/if you need to reset your password.